

1. Returns

Option 1 – No Refunds/Exchanges:

We do not accept returns or exchanges unless the item you purchased is defective. If you receive a defective item, please contact us at [\[info@americanarena.us\]](mailto:info@americanarena.us) with details of the product and the defect. You can send the item you consider defective to:

[1353 Larc Insustrial Blvd]

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a refund or a replacement as a result of the defect. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment.

Option 2 – Refunds Permitted:

We accept returns. You can return unopened items in the original packaging within 30 days of your purchase with receipt or proof of purchase. If 30 days or more have passed since your purchase, we cannot offer you a refund or an exchange.

Upon receipt of the returned item, we will fully examine it and notify you via email, within a reasonable period of time, whether you are entitled to a return. If you are entitled to a return, we will refund your purchase price and a credit will automatically be applied to your original method of payment.

Only regular priced items may be refunded. Sale items are non-refundable.

2. Exchanges

We only exchange goods if they are defective or damaged. In circumstances where you consider that a product is defective, you should promptly contact us at [\[•\]](#) with details of the product and the defect. You can send the item you consider defective.

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to a replacement as a result of the defect. If you are eligible, we will send you a replacement product.

3. Exceptions [May be included if you select Option 2]

Some items are non-refundable and non-exchangeable.